Tower Hamlets Homes

LBTH ASB Scrutiny review

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ASB Scrutiny review

- 1. What are the current arrangements for residents to report drug dealing, drug taking and related ASB taking place in communal spaces?
- 2. How do the various agencies communicate the outcome of reporting drugs incidents and related ASB?
- 3. How can we improve residents' confidence in the reporting of drug dealing, drug taking and related ASB?

2

Current arrangements for reporting drug related issues in communal spaces



- 24/7 reporting channels
- Non urgent crime channelled through police 101 number
- Reports to THH ASB team added to FLARE and passed to 101
- Local arrangements for residents for direct reporting to SNTs and THEOs
- THH liaises direct with SNT for known hot spots
- Neighbourhood planning process

Communicating the outcome of reporting drugs incidents and related ASB



- Feedback to reporting residents and TRAs
- Ward walkabouts multi agency action plans created and updates circulated
- Neighbourhood planning feedback

Collingwood Case Study Multi agency initiative



- THH, K9 Team, Licensing, youth workers, Trading standard, THEOs
- Action days Sept & Dec 2014
- Police and THH visit offenders with parents present
- Police weapon and drug sweeps garages, sheds etc
- Drug raids on individual properties
- Drugs found, arrests made
- Ongoing patrols
- Youth workers offering positive alternatives
- Public meeting March 2015

THHF ASB forum

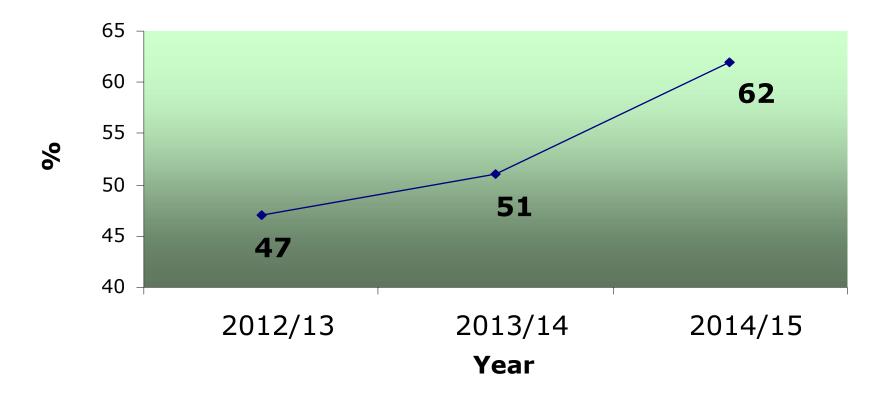


- Improving partnership with MPS
- Vulnerable victims and prolific offenders panel
- ASB conference sharing knowledge and promoting joint working
 - Insight into gangs
 - Drug awareness
- Benchmarking performance
- Promoting the forum's work



Satisfaction with outcome of ASB complaint

% of Residents Satisfied



7

Improving residents' confidence in the reporting of drug related issues



- Lead agency to manage activities and communications
- Multi agency joint action days
- Segmented feedback to all residents

 newsletters, website, SMS and
 social media
- Standard reporting, consistent data collection and sharing
- Positive alternatives for perpetrators